



Privacy Policy

Information Collected and Used by curbFlow

At curbFlow, we are concerned about privacy issues and want you to be familiar with how we collect, use, and disclose Personal Information (as defined below).

“Personal Information” means individually identifiable information from or about a user, including: (a) a first and last name; (b) a home or other physical address; (c) an email address; (d) a telephone number; (e) a Social Security number; (f) a driver’s license or other government issued identification number; (g) a financial account number; (h) credit or debit card information; (i) a date of birth; and (j) a license plate, vehicle identification number, or key code.

If you are asked to provide Personal Information to subscribe to a service offered on our website or web-based application, we may use such Personally Information as we would use the same information obtained in a traditional non-electronic manner. Employees of curbFlow who receive and process such requests are responsible for safeguarding individual customer communications and information.

Further, we may collect and store information related to your visit or use, such as client IP address and browser type. We use this information to help curbFlow better serve the visitors of our website, and improve the website itself. curbFlow may monitor and store statistics such as how many people visit our website, which pages people visit on our website, and which browsers they use to do so.

Links to External Websites

Our site may contain links to other websites not connected to curbFlow. Please be aware that curbFlow is not responsible for the privacy practices of other websites. This privacy policy applies solely to the information collected by this website and/or web-based application.

Protecting the Confidentiality and Security of Information

We maintain generally accepted industry standards for physical, electronic, and procedural safeguards to protect any Personal Information we may have collected about you. We follow generally accepted industry standards to protect your personal information both during transmission and in storage. curbFlow works to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information transmitted between your browser and our servers. We use strong AES 256-bit encryption to protect the information at-rest. It is important for you to protect against unauthorized access to your account password and to your computer.



Disclosing and Sharing Information

curbFlow obtains and uses Personal Information for business purposes only. curbFlow does not sell or disclose Personally Information obtained online to anyone outside of curbFlow unless: (a) you specifically authorize it; (b) disclosure is required or permitted by law and/or required by a regulator, court order, warrant or subpoena; requested by government officials with reasonable grounds to believe that the information is a communication of a computer trespasser; or (c) disclosure is deemed necessary by curbFlow, in its sole discretion, to protect the safety, rights or property of curbFlow or any other person or entity.

curbFlow may disclose Personal Information only to its employees and any third-party organizations that (1) need to know such information in order to process it on curbFlow's behalf or to provide services as described above, and (2) have agreed not to disclose it to any other parties without curbFlow's consent. Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using this site and/or completing a survey, you consent to the transfer of information to such individuals and organizations in order to accomplish these purposes.

We do not disclose Personal Information about our users to third parties, other than those acting on our behalf, as needed in the normal course of business, or as required by law or regulatory authorities. In rare cases, we may be compelled by law or regulatory authorities to disclose information to third parties without your authorization.

In the course of business, we may hire third parties to help us make our services better. These third parties include but our not limited to our web host provider, SaaS providers such as email hosting services, payment processors, or outside contractors we hire to perform marketing, operations, maintenance, or assist us in providing Internet and other services. We may also hire third parties to operate, maintain, repair, or otherwise improve or preserve our website or its underlying files or systems.

Data Residency and International Data Transfers

All information collected by curbFlow is primarily processed and stored in the United States. In some cases, our employees, contractors and affiliated organizations may be located outside of your home country. By using this website or our services, you consent to the transfer of information to such individuals and organizations in order to accomplish the purposes cited in this policy.

What Choices Do I Have?

As discussed above, you can always choose not to provide information. However, doing so may make it difficult or impossible to take advantage of certain features of our website and web-based application. You have the right to obtain access to certain



information we have about you. Further, you have the right to request such information be corrected if you feel it is inaccurate.

Cookies and Other Tracking Technologies?

Cookies are identifiers in the form of small file containing a string of characters that is sent to your computer when you visit a website. curbFlow and our partners may use cookies to enhance the user's experience, track analytics, or provide services when visiting our website. We may also use cookies to remember user preferences or automatically log users in on subsequent visits. If you reject cookies you may still use our website, however, some functionality or features may be limited. The "Help" portion of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies; how to have the browser notify you when you receive a new cookie; or how to disable cookies altogether.

Electronic Communications

When you visit our website, or send emails to curbFlow, you are communicating with us electronically. By this action, you consent to receive communications from us electronically. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

Your Account

If you use our website or web-based application, you are responsible for maintaining the confidentiality of your account and password, if applicable, and for restricting access to your computer and/or mobile device. In addition, you agree to accept responsibility for all activities that occur under your account or password. curbFlow reserves the right to refuse services, to terminate accounts, or to remove or edit content at its sole discretion.

Conditions of Use, Notices, and Revisions

If you choose to visit our website or use our web-based application, any dispute over privacy is subject to this Privacy Policy and our Terms & Conditions, including limitations on damages, arbitration of disputes, and application of the law of the State of California without giving effect to any principles of conflicts of law.

Changes To This Policy

Our business changes constantly, and our Privacy Policy and the Terms of Service will also change. You should check our website frequently to see any recent changes. Unless stated otherwise, our current Privacy Policy and Terms of Service apply to all information that we have about you and your account.



Children's Privacy

The privacy and protection of children is of great importance to us. We will not knowingly collect, use, or disclose personal information from children under the age of 18 without obtaining consent from a parent or legal guardian, except as otherwise permitted by law.

Contacting curbFlow

Please feel free to contact us if you have any questions about this policy or our privacy practices. You may contact us at hello@curbflow.com.

When was this policy last updated?

This Privacy Policy is effective as of today and was last updated on August 7, 2019.